

LETTER OF AGREEMENT

Drop Replacements

Vancouver/Surrey

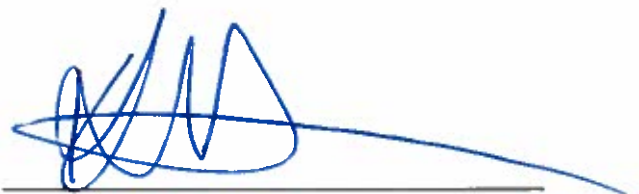
The parties agree that during the term of the collective agreement expiring March 2018, TFRs will be permitted to complete drop replacements under the following conditions.

1. In conjunction with scheduled work at Single Family residences with time permitting.
2. On a rotational basis when scheduled work falls below 70% on average over 7 days within a reporting station.
 - a. Teams of two Technicians working in tandem with one company van/ladder truck and one TFR personal vehicle.
 - b. A TFR with personal vehicle will be paid an 800 code for each address attended
 - c. TFRs will be paid hourly from the start of shift until all work completed to a maximum of 8 hours daily.
3. During a Drop period all Installations to TFRs will be given priority. Installers shall not be assigned Installations over Service Work during this time, unless due to exceptional circumstances (training, bulk projects, etc.)
4. If scheduled work rises to 80% TFRs will be pulled off of drops and returned to Installations, except where the timeframe is too short (same day) where doing so has a large operational impact.

This Letter will be reviewed by both parties after 6 months at which time the letter may be adjusted or renewed.



Telecommunications Workers Union,
United Steelworkers Local Union 1944



Shaw Cablesystems GP