



July 23, 2019

Isabelle Miller
President USW Local 1944 (TWU)
5261 Lane St.
Burnaby, B.C.
V5H 4A6

Dear Ms. Miller,

As per Article 19.02 we hereby notify you of TELUS' intent to contract out the day of dispatch activities in the BC Interior and Island region starting November 4, 2019. These changes are driven by cost restructuring in our business to support strategic priorities to meet customer and business needs.

Regards,

A handwritten signature in black ink, appearing to be 'Seth Anderson', with a long horizontal line extending to the right.

Seth Anderson
Director, National Resource Management, TELUS

.cc – Juanita Lomax