



February 13, 2019

Isabelle Miller President
TWU-USW 1944
5261 Lane St. Burnaby, B.C.

Dear Ms. Miller,

As per Article 19.02 we hereby notify you of TELUS' intent to contract out a portion of the day of dispatch activities in the 780 region starting in April. These changes are driven by cost restructuring in our business to support strategic priorities to meet customer and business needs.

Regards,

A handwritten signature in black ink, appearing to be 'Seth Anderson', with a long horizontal line extending to the right.

Seth Anderson
Director, National Resource Management, TELUS

.cc

Juanita Lomax
Labour Relations
Union Correspondance