



HOW **Telus** STOLE CHRISTMAS



PAYROLL CHAOS

DEMAND FOR JUSTICE

Two months ago, Telus changed its payroll system, and since then Telus employees have been facing a dire situation with eight weeks of payroll chaos, pushing them to food banks and loan desperation. Fueled by Telus's relentless cost-cutting measures, this reckless payroll system change has become an assault on the mental and financial well-being of its unionized workforce.

THE SCOPE OF

PAYROLL ERRORS

Over 350 Telus employees have filed (or are in the process of filing) grievances regarding errors on their paycheques, ranging into the hundreds and thousands of dollars per employee. In a recent survey administered by their Union, United Steelworkers Local 1944, nearly 500 Telus employees responded that they had been underpaid or not paid at all at least once over the past two months, and the number is growing.

These payroll issues are not only affecting USW members, but also members represented by other Unions, notably, the Canadian Union of Public Employees (CUPE).

A PERSONAL ACCOUNT

THE REAL TOLL ON FAMILIES

"My family survives on a single income. When you are short \$1000 on a paycheck before Christmas, you have to make tough decisions. Do we pay the mortgage or buy a present for under the tree? Telus does not care how it affects us; they are moving ahead with 'oops, my bad, we will fix it,' but it keeps getting worse with every fix."

"I had to go to the food bank to get food, missed my student monthly loan payment, and got interest charged from my bank for a Visa payment. I missed celebrating my son's birthday."

"I spend my days thinking about how I'm going to afford my mortgage, hydro, food, gas, and all my other bills. It's not only affecting me. My wife is just as stressed, and I'm certain our kids are being negatively impacted as well. Our once happy home is now filled with unease and anger."





Human Toll:

AN ASSAULT ON MENTAL AND FINANCIAL WELL-BEING

As the holiday season approaches, financial uncertainty deepens the strain on Telus employees. It's more than an administrative glitch; it's an assault on their mental health and financial well-being, leaving families uncertain about their ability to pay bills and provide for basic needs.

Together, We Demand Justice
Please help by emailing Telus' CEO Darren Entwistle to tell him to pay his workers what they are owed:

darren.entwistle@telus.com

Also please post on this issue on social media, using these hashtags:

#DarrenPayYourWorkers

#PayMeWhatYouOweMe