LETTER OF AGREEMENT

Between

Telecommunications Workers Union and Shaw Cablesystems GP

To install the PVR Expander/Sata External Hard Drive

The Union and the Company agree to modify the current 042 code by including the following bullet and wording:

includes the installation of one Sata Hard Drive (expander) co-incident with the installation of the host HD/PVR terminal. Total installation time required for the Sata drive installation shall not exceed more than fifteen additional minutes beyond the installation of the host HD/PVR terminal.

Shaw Cablesystems GP

Telecommunications Workers Union

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