



January 10, 2017

Mr. Lee Riggs
National President
TWU – USW Local 1944
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Mr. Riggs:

As per Article 19.02 we hereby notify you of TELUS' intent to augment our internal resources by contracting out additional cable repair work as follows:

- Outside Plant - Cable Repair and Maintenance and associated work

This decision represents part of our continuing effort to improve business readiness, and gain additional flexibilities to help us to better meet customer demand, and stay ahead of the rapidly changing technology and competitive landscape within the telecom industry.

Yours truly,

A handwritten signature in black ink, appearing to read 'Ned Hodaly'.

Ned Hodaly
General Manager,
Customer Solutions Delivery

.cc

Labour Relations – Juanita Lomax
Union Correspondence