



Jan 7, 2016

Mr. Lee Riggs
President USW Local 1944 (TWU)
5261 Lane Street
Burnaby, BC V5H 4A6

Dear Mr. Riggs,

In accordance with Article 19.02, this letter is to notify the USW of TELUS' intent to contract out a portion of the coordination and administration work related to network change management processes.

This is national in scope and the Company is proceeding in this direction to achieve nationally consistent processes, reduce operational costs and gain additional flexibility to help us better meet our customers' needs.

Yours truly,

A handwritten signature in black ink, appearing to read 'Terry Wells', written over a horizontal line.

Terry Wells
Vice President, Network Support and Operations

Cc: Jeffrey Foss, Labour Relations.