



May 4, 2015

Lee Riggs  
President  
Telecommunications Workers Union, United Steelworkers National Local 1944  
5261 Lane Street  
Burnaby, BC V5H 4A6

**Re: Contracting Out**

Dear Mr. Riggs:

In accordance with article 19.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), this letter serves as notice that we will contract out a portion of the National Design, Activate and Test associated with Customer Transport Design functions to a third party.

This decision represents part of our continuing effort to reduce operational costs, improve operational efficiencies, and provide flexibility, while continuing to put our customers first.

Please contact Cheryl Fraser at (587) 777-4236 if you wish to discuss or require further information.

Sincerely,

A handwritten signature in black ink, appearing to read 'Glen Babichuk'.

Glen Babichuk  
Director, Planning and Engineering,  
Customer Solutions

cc. Labour Relations  
Cheryl Fraser