



August 3, 2012

Mr. George Doubt
President
TWU
5261 Lane Street
Burnaby, BC V5H 4A6

Dear Mr. Doubt,

In accordance with Article 19.02, this letter is to notify the TWU of TELUS' intent to contract out remaining work related to telecommunications tower structures and equipment.

This is national in scope and the company is proceeding in this direction to achieve nationally consistent processes, reduce operational costs, and gain additional flexibility to help us better meet business needs.

Yours truly,

A handwritten signature in blue ink that reads 'N. Benhadid' with a stylized flourish at the end.

Nazim Benhadid
Director, Planning and Engineering

cc: Jeffrey Foss, Labour Relations