



TELUS Eng'g Operations &
Implementation Wireline
4535 Canada Way – Floor 01
Burnaby, B.C.
Canada V5G 1J9

Don Kennett
Member of the TELUS team

September 23, 2010

Mr. George Doubt
President
TWU
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Mr. Doubt:

As per Article 29.02 we hereby notify you of TELUS' intent to move a portion of the following work to an external service provider:

- Facilities Inventory Coordination and related functions

This decision represents part of our continuing effort to reduce operational costs and gain additional flexibilities to help us better meet customer demand, and stay ahead of the rapidly changing technology and competitive landscape within the telecom industry. This proactive efficiency measure will help ensure our company's performance and economics remain strong.

Sincerely,

A handwritten signature in black ink, appearing to read 'Don Kennett', written over a horizontal line.

Don Kennett,
VP – Engineering Operations & Implementation Wireline

Cc: Juanita Lomax – Senior Labour Relations Consultant

Cc: Bob Mizon – Director Planning & Engineering

Cc: Errol Gordey – Director Planning & Engineering