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October 29, 2008

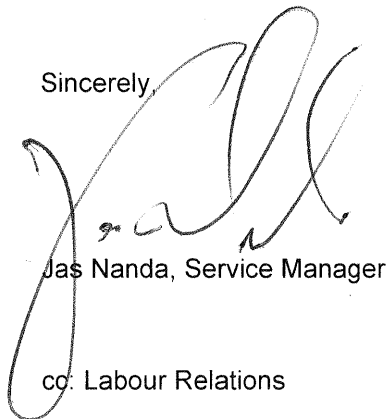
Mr. George Doubt
President - TWU
5261 Lane Street
Burnaby, BC, V5H 4A6

Salutation:

In accordance with section 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby giving you notice of our intention to employ partners to help deliver existing and new managed desktop services to clients across British Columbia. This will include:

- ❖ Imaging of new desktop and laptop computers
- ❖ Installation of new/replacement desktop and laptop computers, printers, monitors and peripherals
- ❖ Installation and configuration of software, backup/restore of data from storage devices
- ❖ Diagnostics and hardware repairs of desktop and laptop computers, printers, monitors and peripherals.

Sincerely,



Jas Nanda, Service Manager

cc: Labour Relations



Lance Taylor, Director CSD BC – Provincial Business