

March 17, 2008

George Doubt
President
Telecommunications Workers Union
5261 Lane Street
Burnaby, BC V5H 4A6

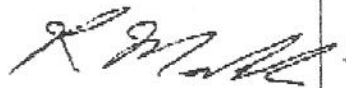
Re: Contracting Out

Dear Mr. Doubt:

In accordance with Article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), this letter serves as notice that effective March 17, 2008, we will be contracting out call centre work associated with our new wireless value brand "Koodo Mobile." At this time, the work will be performed by a Canadian based third party call-centre.

This initiative supplements our regular hiring plan and will not impact any existing TELUS team members in our mobility call centres. Please contact the undersigned at 416-279-2812 if you wish to discuss or require further information.

Sincerely,



Riyaz Moledina
Director, Project Planning and Delivery
TELUS Consumer Solutions