

July 26, 2007

Via email – Original to follow

Mr. George Doubt
President
Telecommunications Workers Union
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Mr. Doubt:

Re: Contracting Out of Non-core Functions

In accordance with the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), Letter of Agreement – Contracting Out, Part B – Potential Future Contracting Out of Non-core Functions, please accept this letter as notice of our intent to contract out the document services function effective November 19, 2007.

Contracting out of this work will permit TELUS to engage a proven industry leader, to whom document services is a strategic and long term sustainable function while enabling TELUS to focus resources on activities that drive the use of communications products and services.

If you wish to discuss this further, please contact me and I will arrange a meeting between TELUS and the TWU.

Sincerely,

A handwritten signature in black ink, appearing to read 'Ron Johnstone', with a long horizontal line extending to the right.

Ron Johnstone
Director-Document Services

RJ:ml

c. Labour Relations