

Monday May 28<sup>th</sup>, 2007

George Doubt  
President  
Telecommunications Workers Union  
5261 Lane Street  
Burnaby, BC V5H 4A6

Re: Contracting Out

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Dear Mr. Doubt:

In accordance with article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby providing notice that effective Monday May 28<sup>th</sup>, 2007 we will outsource a portion of the work done by the Wireless Business Solutions (WBS) client care representatives to local dealerships in the Calgary, Edmonton, Vancouver regions.

This decision arises from our need to refocus our WBS sales channel in the West. The Western Sales Team will now have a more specific scope and will be focusing on the mid-market segment. The existing client base will be distributed amongst the Independent Dealer Channel.

Please contact Kevin Werstiuk at (780) 493-5179 if you require further information.

Sincerely,



Cindy Easton  
Director, WBS Client Care  
TELUS Business Solutions.

