

November 17, 2006

Peter Massy  
Vice-President  
Telecommunications Workers Union  
5261 Lane Street  
Burnaby, BC V5H 4A6

NOV 22 2006

Re: Contracting Out

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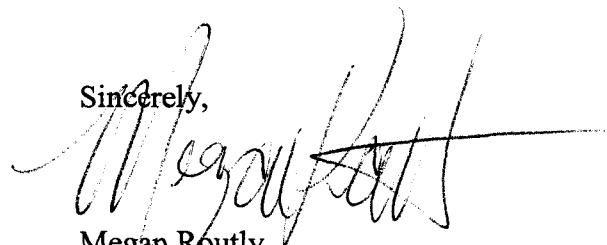
Dear Mr. Massy:

In accordance with article 29.02 of the Collective Agreement between TELUS and the Telecommunications Workers Union (TWU), we are hereby providing notice that effective November 27, 2006 we will outsource the registration of basic, mass market contracts to TELUS International.

This decision arises from the requirement to allow some temporarily redeployed bargaining unit resources to return to their regular jobs while continuing to clear a backlog of contract registrations.

Please contact Kevin Werstiuk at (780) 493-5179 if you require further information.

Sincerely,



Megan Routly  
Director, Strategic Sales Support  
Enterprise Contract Governance  
TELUS Business Solutions

cc Kevin Werstiuk  
cc Fergus Denhamer