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September 11, 2006

John Carpenter
Vice President
Telecommunications Workers Union
5261 Lane Street
Burnaby, BC
V5H 4A6

Dear Sir:

In accordance with Article 29 of the Collective Agreement between TELUS and the TWU, the purpose of this letter is to inform you of the following work TELUS intends to contract out.

- Recovery of Radio Equipment and associated infrastructure
- Payphone Installation and Maintenance

TELUS intends to contract out the above work on a demand basis to supplement existing resources and to ensure that resources are available to meet customer service expectations.

Sincerely,

A handwritten signature in cursive script that reads 'Brian Amonson'.

Brian Amonson
Director, Public Access