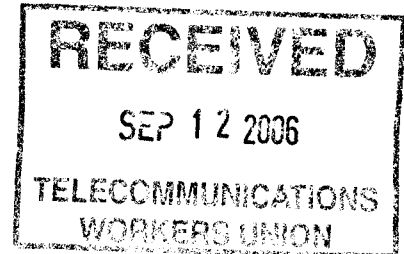




TELUS Communications (B.C.) Inc.
3777 Kingsway
Burnaby, British Columbia.
Canada V5H 3Z7

604 432 8198 Telephone
604 434 4525 Facsimile

August 23, 2006



Telecommunications Workers Union
6251 Lane Street
Burnaby, B.C.
V5H 4A6

Dear Sir:

Please be advised that the Internal Customer Care (ICR) team will be utilizing three (3) contract staff until the end of 2007 to augment the bargaining unit force. No one will lose their job as a result of this.

Yours truly,

Peggy Leung
Manager,
Internal Customer Care (ICR) Team
TELUS Network Operations

c- Dave Thomson – Labour Relations