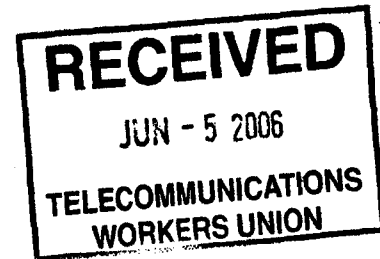


cc. Exec. Council

May 25, 2006

Bruce Bell
President TWU
5261 Lane Street
Burnaby BC V5H 4A6



Subject: Article 29 – Contracting Out Notification

Dear Bruce;

This letter is to inform you that the Company intends to contract out the following work, associated with the At Home Agent Program in AB and BC, when our internal resources are unavailable, or they are not efficiently able to meet the dates required by Client Operations:

Installation & Configuration of hardware and software
Replacement of hardware and software – as required
IT support during installation of home office

- Our intent is to use internal resources when they are able to meet our business requirements, but due to the nature of the At Home Agent Program we must be able to quickly respond to the requirement of setting up the employee's home to conduct business for Client Operations. For this reason we will contract out this work as required.

Please call me if you have any questions. My contact information is listed below.

Yours truly,

A handwritten signature in black ink, appearing to read "Pat Flewwelling". The signature is stylized with a long, sweeping underline that extends to the right.

Pat Flewwelling

Team Manager - At Home Agent Program Implementation Team
TELUS Consumer Solutions
200 Consilium Place
Scarborough, ON M1H 3J3
416-279-4585 or 416-684-2474
patricia.flewwelling@telus.com

CC: Labour relations