

January 16, 2006

Bruce Bell
President TWU

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Subject: Article 29 – Contracting Out Notification

Dear Bruce

This letter is to inform you that the Company continues to contract out the following work that was previously performed in AB and BC and we will continue to outsource this work until: a) the project is completed, or b) permanently for cost efficiencies.

**TELUS Consumer Solutions: Manual Order Processing
TELUS Consumer Solutions: Imagine Data Clean Up
TELUS Consumer Solutions: Outbound Sales**

There were no TELUS employees affected as a result of moving this work.

Please call me if you have any questions, I can be reached at 604-312-2243.

Yours truly,

Mark Lang

CC: Labour relations